

ABSTRACT OF THE DISCLOSURE

A system for reporting status of and offering service to an image communication terminal is provided. The system includes an image communication terminal, a
5 manager personal computer connected to the image communication terminal via a network, and a service center connected to the image communication terminal via the network. The image communication terminal includes a registering part for registering an e-mail address of
10 the manager, an e-mail address of the service center and identification information of the image communication terminal, an e-mail controlling part for exchanging e-mails via the network and a status detecting part for detecting statuses of the image communication terminal.